

Excellent Service
around the Clock





Our service: excellent, reliable and fast

Choosing a REpower wind turbine means choosing first-rate service quality. As a premium manufacturer, it goes without saying that the package we offer our customers includes ongoing service. Our regular maintenance and prompt troubleshooting result in particularly high availability for REpower turbines – including in the long term. Our service meets the highest quality requirements and guarantees the reliability of our turbines.

Permanent turbine monitoring

Our aim is to ensure that our turbines are consistently available in the long term. All turbines are connected to our **Permanent Monitoring System (PMS)**, which enables remote monitoring of all facilities from our service headquarters in Husum 24 hours a day, 365 days a year. Any faults are automatically reported without delay so that we can inform the operator immediately while also solving the problem as soon as possible. In addition, our turbines are actively checked every six hours.

Skilled service employees

With more than 150 locally deployed REpower technicians at present, we have the flexibility needed to assist you at all times. What is more, our carefully selected service staff offer in-depth experience – most have been wind energy technicians for many years and have an extremely detailed knowledge of the technology behind REpower's turbines. Since our turbines are designed to have a long life, we feel it is essential to have them serviced by REpower's expertly trained employees. Our technicians undergo an unusually long familiarization period and receive ongoing training from our development engineers and experts. This ensures that our service staff's knowledge and expertise is updated at regular intervals.

Original spare parts

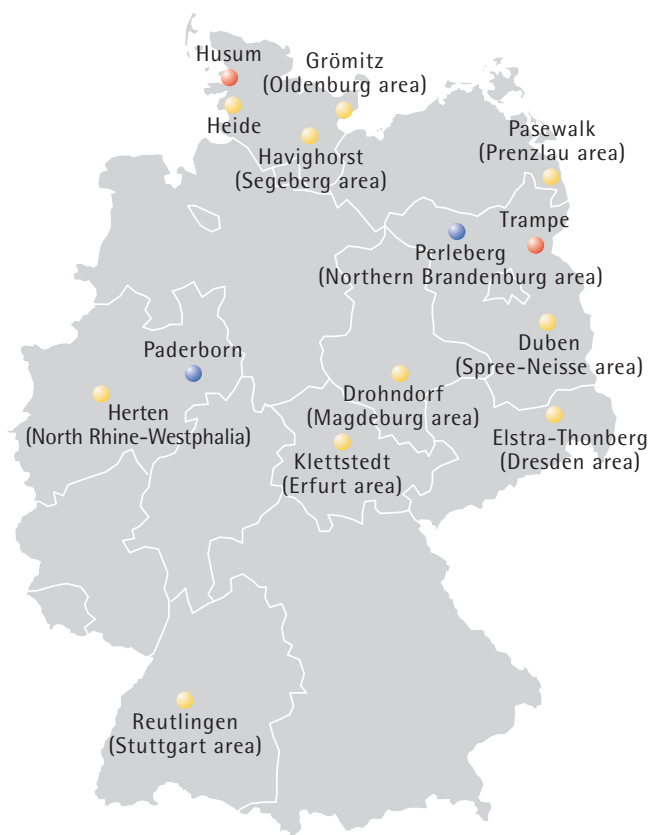
REpower only uses high-quality original spare parts for both regular servicing and preventive maintenance of our turbines and when correcting faults. We have optimized the design of all our turbines so that we are able to use a high proportion of standard components. This makes it easier for us to install key components and ensures quick response times.



A dynamic service network

We have established a close-knit network of service locations to allow us to be on site quickly. Our systematic materials logistics allows us to source the necessary spare parts and components at short notice and install them on site with a minimum of delay, in order to ensure continued turbine operation.

REpower's service network in Germany



● Service sites ● Service locations ● Planned service locations

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